Times Square Interview Notes

Jason

5 times a year out of state

Visiting and travelling with friends

The biggest concern is language

Poland Couple

7 trips yearly

Greatest concern being weather

Delayed flights also a concern

Primary tech used: smartphone/ ipad

No wearables

Jao Chen

5 times

Language, spoken language being Chinese

Grand Central

Rebecca

It’s her second time out side of the state travel. She would like to do at least two interstate trips a year.

From San Francisco

College student

Her biggest concern is her safety

She has a traveler’s insurance as a precaution for her concern.

She doesn’t have a device to aid her tracking of things.

However, she has an insurance covering her stuffs so she would call up the insurance company if something goes missing.

Kate

Usually 2 times a year out side of the country and 2 interstate travels.

She does not really have any concerns.

She does not really have anything to ensure her safe trip.

She only uses her phone to aid her trip.

Peter

He has done only 2 international trips, but he wants to do more. He is thinking twice a year.

He domestically travels around 3 times a year.

His biggest concern is the internet connection.

He mainly uses his phone to keep track of everything.

He is not particularly interested in losing possessions.

He does not really think losing possessions is a concern for him.

He has never lost anything while travelling yet.

Ellen:

6 times a year out of state

Once a year out of country

Work, visiting traveling

Biggest concern, budgeting

Am track app

Wants to be more organized

Krishna:

10 times a year out of state or country

(less for out of country 2-3)

Conferences friend s and family

App designer

Uses Smart watch and iPhone

Biggest concern, not getting on time

Plane app that tells you about delays

Baggage tags connected - tripit app

Pamala:

20 times a year out of state

2 times on plane

Uses phone

Biggest concern getting there on time

Gluten free is big problem

Set up

Hayden:

100 times a year travel.

Takes train every weekend from Boston

3 times a year out of country

Biggest problem, money management

Uses google maps, PayPal

Stays with friends

Uses city mapper in cities

Wants to spread things he likes / discovers by word of mouth

Jake

3-4 times long distance year

Time management biggest worry

Use mta app, no wearables

Data more accurate would be helpful

Not worried about losing things

Megan

2 times year Boston

Getting lost gps

Worried about losing things

2015 October 11~12

Washington Square Park

Jiyoon

She travels about 4 times a year.

It is her first time in US.

She has travelled to China, Japan, Malaysia, etc, mainly in Asia.

Her biggest concern is language, but she is worried about her safety as well.

She uses her smartphone with data plan from Korea to communicate, look things up. So she doesn’t have a Wi-Fi problem, but her usage is limited by her budget.

She is not really concerned about losing as she thinks she’s tidy enough not to forget things, but she is worried about burglaries and pickpockets. Also crimes in general.

Christopher

He travels 2 times a year out of country, and 5 times in state.

His travels are majorly sports based. He goes surfing and skiing.

He usually goes to Europe.

His concern is weather.

He doesn’t really use any gadgets.

He isn’t really concerned about his security, as his belonging are usually big, and he tends to stay at a place for a long time.

William

He was with his girlfriend. They are from Canada.

They usually travel 2 times a year out of Canada, but usually to US for sightseeing and meeting friends.

William is a designer and his girlfriend is a painter. They have somewhat expensive tools that they carry around that they can’t lose. They are worried about losing them, because often times they sleep in a tent or a somewhat sketchy place.

They use their phones to contact, look things up, and so on.

Their major concern is the budget. They aren’t rich so whenever they go somewhere they consider the money the first.

Mike

2 times a year  
bed and breakfast  
concerned about safety  
photocopy of passport, local currency  
concern about where staying not hotels or hostels  
not walk around with a bag - touristy  
hides backpack  
likes to have a backpack with massage  
doesn't like people touching  
hate plane schedules  
safety is second to time

T

1 time out of country per year  
stay with friends  
no concern for safety  
back pain/shoulder  
massage when he gets home  
time  
only uses smartphone

Miri

2-3 times out of country  
work  
stressful  
shoulder pains / back pain  
massages but no idea of where there are massage shops

Sirus

1 time a year  
hotel/ friends  
not concerned about safety  
because of locks  
back pain/ shoulder pain  
likes massage / but too expensive   
place to stay  
safer way to pack  stuffsirus

Tony

mostly at hotel  
not concerned   
back pain shoulder pain  
massage